

Report to:	Policy & Performance Improvement Committee Meeting – 26 June 2023	
Director Lead:	Deborah Johnson, Director - Customer Services and Organisational Development	
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Report Summary		
Report Title		Community Plan Performance for Quarter 4 and Year End 22/23
Purpose of Report		To present the quarter 4 Community Plan Performance Report (January – March 2023).
Recommendations		That the Policy & Performance Improvement Committee review the Community Plan Performance report attached as Appendix 1.

## 1.0 Background

- 1.1 We continue to deliver an approach to performance that is used to drive improvement rather than being simply used as a counting device. We are doing this by analysing data and progress against key activities as well as building a picture of the context of performance using district statistics, customer feedback and workforce information.
- 1.2 The development of this report details the quarter 4 performance and includes activities delivered both within the quarter and through the whole year of 2022/23. This information was all factually correct as of the 31 March 2023.
- 1.3 A short presentation will also be delivered to provide an overview of performance and how this is managed.

## 2.0 Proposal/Options Considered

Policy & Performance Improvement Committee to review the Community Plan Performance Report attached as **Appendix 1**.

## 3.0 Implications

In writing this report and in putting forward recommendations, officers have considered the following implications: Data Protection, Digital and Cyber Security, Equality and Diversity, Financial, Human Resources, Human Rights, Legal, Safeguarding and Sustainability, and where appropriate they have made reference to these implications and added suitable expert comment where appropriate.

## Background Papers and Published Documents

Except for previously published documents, which will be available elsewhere, the documents listed here will be available for inspection in accordance with Section 100D of the Local Government Act 1972.